



ONE ON ONE WITH THASUNDA BROWN DUCKETT

THASUNDA BROWN DUCKETT

PRESIDENT & CEO, TIAA;
FORMER CEO OF CONSUMER BANK & AUTO FINANCE, JP MORGAN CHASE

INTERVIEWED BY DAVID ASHCRAFT

See **EVERYONE**
~ at every level
of your organization.

Be an *Advocate*
(Speak up for others
Not in the room.)



Model *culture*
from the top.

"I rent my title;
I own my character."

2 1 3
Don't be MID
(Do what others
aren't willing to do.)

Guard your
relationship
moat



Surround yourself with the
right layers of support.



Adopt
PORTFOLIO
living



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